



## **Navigating the Behavioral Health System for Older Adults** MCOA Annual Conference (Oct. 21, 2020)

### ***Resource List***

**Network of Care Massachusetts:** [www.massachusetts.networkofcare.org](http://www.massachusetts.networkofcare.org)

**COVID-19 Resources for Older Adults (from Network of Care MA):**

<https://massachusetts.networkofcare.org/content/client/1632/OlderAdults.pdf>

**MA Department of Mental Health Resources:**

Area Office Map: <https://www.mass.gov/files/2017-08/dmh-offices-august-2015-map.pdf>

Directory of Area and Site Offices (to contact for service authorization):

<https://www.mass.gov/dmh-offices-facilities-and-staff-directory>

### **Legal Services and Support**

Senior Legal Helpline: (800) 342-5297

MA Legal Services: <https://www.masslegalservices.org/FindLegalAid>

### **Protective Services**

Overview of Elder Abuse Hotline (includes brief video):

<https://www.mass.gov/reporting-elder-abuse-neglect>

### **Telehealth Resources**

FAQ on Phone and Internet Service for MassHealth Members during COVID:

<https://www.mass.gov/doc/faq-for-masshealth-members-about-telephone-and-internet-service-during-covid-19-english/download>

Info on Lifeline Program (subsidized phone and Internet service) and private company

discounts: <https://www.mass.gov/doc/massachusetts-providers-covid-responses/download>

### **Training Resources**

MAMH Older Adults Behavioral Health Training Calendar:

<https://www.mamh.org/education/older-adult-training-calendar>